

# FASTRACK Online Application for Services

*New CFCAA online application for electric, rental and educational assistance, utilized to streamline our intake and appointment process. Follow the 5 steps below to ensure that your application is accepted and processed in a timely manner.*

*Please be aware that if you or anyone in your household has received assistance within the past 6 months, you may not be eligible. NOTE: An application is not a guarantee for service.*

**MUST MEET ELIGIBILITY & DOCUMENT REQUIREMENTS FOR SERVICE(S)**

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## Visit [www.cfcaa.org](http://www.cfcaa.org)

For access to the FastTrack Online Application link, please look under "Agency Updates" on the CFCAA homepage.



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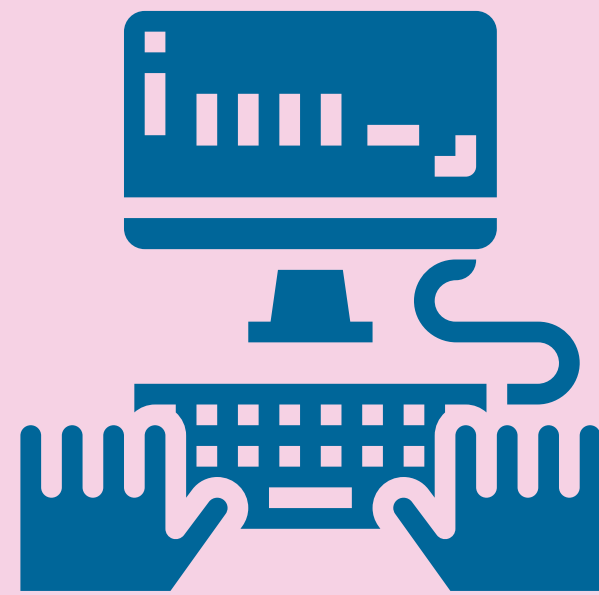
## Read the Emergency Assistance Information Page

Before starting an application, please review the detailed information page for eligibility and document requirements.



## 3 Thoroughly Complete All 7 Steps of the Application

All household member information must be entered. Incomplete submissions will delay the processing of your application.



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## Prepare & Upload your required documentation

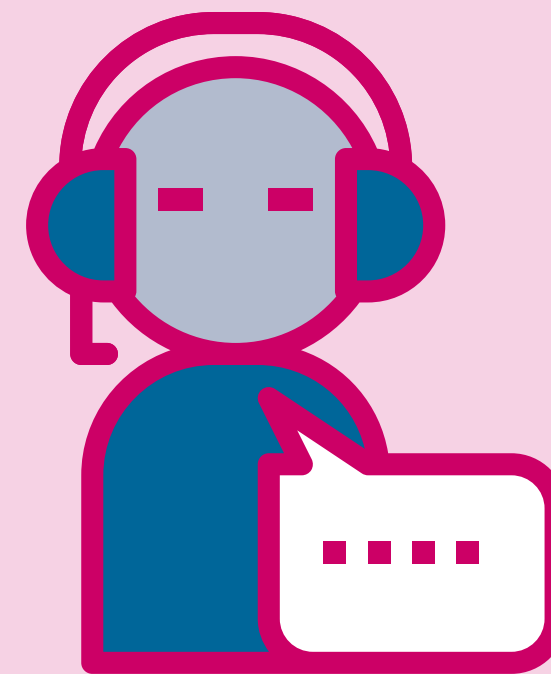
When applying for assistance, you must submit all of your required documents. Full document list on the Emergency Assistance Information Page. Applications will not be processed without the required documents.



## 5 Review and Submit Your Completed Application

Have you answered all of the questions, completed all of the fields, & uploaded all of your documents?

Once submitted, you will receive a confirmation with an application ID Number.



**NOTE:** if you are elderly, have a learning disability, and/or your household does not have internet access, you can obtain an electric bill assistance appointment by calling our automated system at **1-844-356-8136**.



**If you need additional assistance,  
please call 352-373-7667.**

Additional documentation may be required for eligibility determination. You will be informed of these requirements once your application is reviewed. Please make sure your contact information is correct.

**\*\*The CSBG and LIHEAP Programs at CFCAA are supported by the Florida Department of Economic Opportunity, a sub-recipient of the United States Department of Health and Human Services as part of awards totaling \$7,337,672 with zero percentage financed from non-governmental sources.**